

## BESTBUDDIES

Friendship, Jobs, Leadership Development & Living

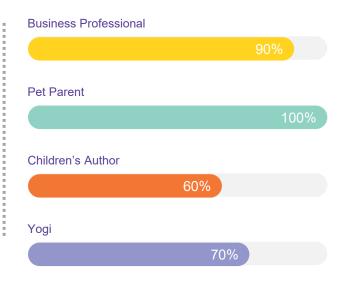
## Meet Your Presenter

Deputy Director, Jobs



#### Whitney Michielssen

A former ESE Professional School Counselor, who returned to the non-profit sector to make a difference. Started in the field as an Employment Consultant, and now oversees a team of job coaches in Tampa, Orlando, Palm Beach, and Jacksonville, as well as our Pre-ETS team.



## BESTBUDDIES

Best Buddies International is the world's largest organization dedicated to ending the social, physical and economic isolation of the 200 million people with intellectual and developmental disabilities (IDD). Our programs empower the special abilities of people with IDD by helping them form meaningful friendships with their peers, secure successful jobs, live independently, improve public speaking, self-advocacy and communication skills, and feel valued by society.

#### Mission

Best Buddies International is a nonprofit 501(c)(3) organization dedicated to establishing a global volunteer movement that creates opportunities for one-to-one friendships, integrated employment, leadership development and inclusive living for people with intellectual and developmental disabilities (IDD).

#### Who We Serve

The IDD community that Best Buddies serves includes, but is not limited to, people with Down syndrome, autism, fragile X syndrome, Williams syndrome, cerebral palsy, traumatic brain injury and other undiagnosed disabilities.









## **Programs**

Best Buddies programs sit on the four key mission pillars below:





#### One-To-One Friendship

with and without IDD, offering social mentoring while improving the quality of life and level of inclusion for a population that is often isolated and excluded.





#### Integrated Employmen

Secures jobs for people with IDI allowing them to earn an incompay taxes, and continuously an independently support themselves





#### Leadership Development

Educates and empowers people with and without IDD to become leaders, public speakers and advocates.





#### Inclusive Living

Provides an integrated experience in which people with and without IDD are active, contributing citizens – living independently in a dynamic environment where they can learn, grow, and thrive.

# Be Empowered, Be Employed

A conversation about skills needed for employment, steps to take to obtain supported employment, and tips and tricks for picking a supported employment vendor.

## Today's Agenda

What you can expect...real talk

Employability skills: What it takes to become employed.

Picking a supported employment vendor.

Steps to obtain supported employment.

Working with your selected vendor.





## **Employability Skills**

#### What your SE vendor may look for:



#### **Reliable Transportation**

Participant drives, uses a shared ride service, or has a guardian who can help them get to and from work on time.



#### **Desire to Work**

Participant, not the parent, wants to work.



#### No violent, verbal or physical outbursts

Participant can generally comply with the task without resistance.



#### **Can BECOME independent in their role**

While the job coach will be there initially, the goal is to fade and allow for independence.

## How to support...and not hover

It's a team effort, but it's THEIR job



## Don't answer for your child during intake meetings.

Your coach will need to see how your child functions independently to see that they can reach a level of independence at work.

## Don't call the boss on your child's behalf!

Calling a manager may make the manager second guess whether your child is a good fit. It's better to inform the coach so that they can work on self-advocacy with your child!

## Do offer accommodation ideas to the job coach.

You know them best! We love to hear what works and what doesn't work for your young adult, specifically.

## Do let the job coach know if you have any concerns they can address.

Remember, your job coach is here to support your child. We are happy to address any concerns directly with the employer.

## Your Team

Of many supports!



#### FAMILY/PARTICIPANT ROLE:

Inform job coach of any concerns

Participate in all job development meetings.

Be honest about your abilities.

Transportation to and from work.

Request time off in a timely manner

Job develop

Who provides support to the employee?



FAMILY/ **PARTICIPANT** 

**EMPLOYER** 

JOB COACH

#### VR ROLE:

Properly assess the participant's skillset.

Understand participant's goals.

Offer informed choice of VR providers.

Advocate for families and vendors. as necessary.

#### JOB COACH ROLE:

Conduct intake meeting.

Polish resume and interview skills.

Job develop.

Attend and train on the job.

Fade away, as independence is gained.

Check-in regularly.

Advocate for participant on the job, as necessary.

#### **EMPLOYER ROLE:**

Remain up to date and compliant with ADA laws

Provide an inclusive workplace.

Communicate concerns to job coach.

Offer timely and appropriate feedback.

Treat employee equal to any other employee on staff.

## Picking a Vendor

What questions to ask to find a fit for your family.



#### Who are some of your partners?

This question will give you a better idea of the types of jobs you may be employed in. Are they a person-centered program?



If your child isn't ready for independence, look into a transition program, which may provide more support.





#### How long does support last?

Some agencies do the job development part only, some stay for months on end.

Make sure you find the support that's right for you!

#### What does job development look like?

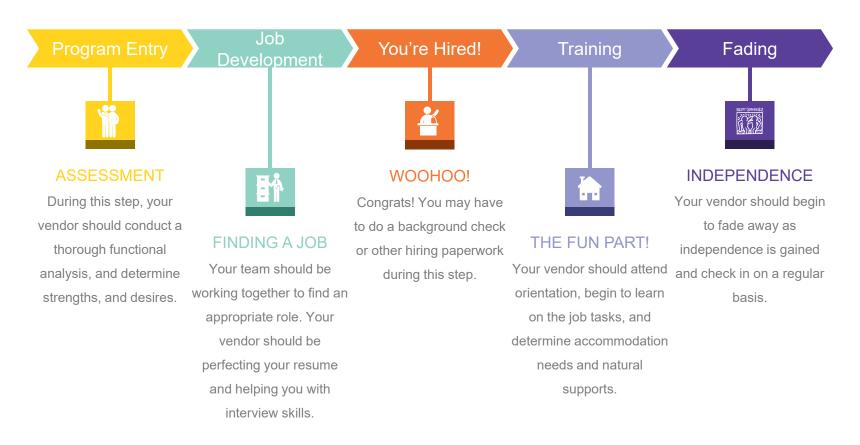
Does this agency help with resume building and interview skills? Wil they only place with existing partners or push you into a role you may not want.



## Steps to obtain supported employment

I've picked my vendor, now what can I expect from my agency?

Although every agency is different, you generally can expect some sort of resume building/interview preparation, on the job training, and fade away supports.



## Working with a Vendor

8 tips to make you your vendor's FAVORITE family to work with!

# Understand that your coach may be working with a caseload of over 20 families at a time. GOALS Set realistic employment goals with your child. TIMING Understand that if you have a

#### **SUPPORT**

See earlier slide- remember not to hover!

#### **PARTICIPATE**

Help your coach during the job search process- if you have a contact, share it!

#### **CELL PHONES**

You will likely have your job coach's personal cell phone. Please be respectful.

#### TRUST THE PROCESS

It's a newer field, but agencies do their research on best practices. If something really doesn't sit right with you, you can always switch!

Understand that if you have a specific employment goal, that placement may take longer.

#### **UPDATE**

We love updates! Update us when your child has a great day at work-include pictures!



## **BBFL Data**

Some data points to ponder...



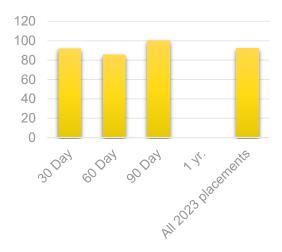
\$12.79/hr

Typically entry level roles.



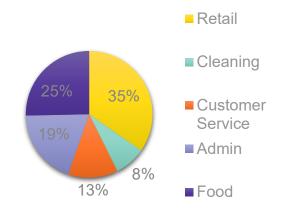
21.46/wk

Typically balancing benefits and wages.



#### Retention

These are our retention rates so far for 2023



#### Typical Types of Roles

Here are the areas our participants are typically placed.

## Keep in Touch

Thank you for attending!



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